

ALWAYS CALL BEFORE YOU DIG



One free, easy call gets your utility lines marked and helps protect you from injury and expense.

Know what's below. Always call 811 before you dig.
Visit Kentucky811.org for more information.



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Q: WHAT IS 811?

A: 811 is the national, federally-mandated N-11 number designated by the FCC to consolidate all local "Call Before You Dig" numbers and help save lives by minimizing damages to underground utilities. One easy phone call to 811 connects you to Kentucky 811 to begin the process of getting underground utility lines marked. Kentucky 811 personnel will then notify affected utility companies, who will continue to mark underground lines for free.

Q: WHY SHOULD I CALL KENTUCKY 811 BEFORE EVERY DIG?

A: Calling Kentucky 811 will help save lives and protect infrastructure. Knowing where underground utility lines are buried before each digging project begins helps protect you from injury, expense and penalties. The depth of utility lines varies and there may be multiple utility lines in the same area. Even simple digging projects can damage utility lines and can disrupt vital services to an entire neighborhood, harm diggers, and potentially result in expensive fines and repair costs. Marked lines show diggers the approximate location of underground lines and help prevent undesired consequences.

Q: I'M JUST A HOMEOWNER, NOT A CONTRACTOR— IS KENTUCKY 811 FOR ME?

A: Calling Kentucky 811 is for professional excavators and do-it-yourself homeowners. A recent national survey revealed that roughly half of Americans are "active diggers" who have done (or are planning to do) some type of digging project at home. Whether you are a professional excavator or an avid do-it-yourselfer, you need to call Kentucky 811 before every dig, every time.

Q: WHAT TYPES OF PROJECTS REQUIRE A CALL TO KENTUCKY 811?

- A:**
- Planting a tree
 - Building a deck
 - Installing a mailbox
 - Installing a fence
 - Landscaping

